



Return Form

You have the possibility to obtain a refund for all the non-customized products 15 days after receipt of your package. These must be unwashed, with their labels and returned in their original packaging.

To return the product(s) ordered(s), thank you to follow the steps below:

- (i) Complete this return form;
- (ii) Return the product and this return form by mail to the address below.

Pollux & Pénélope
Retours et remboursements
6, rue Croix des Petits Champs
75001 Paris
France

References to complete:

Surname:	
First name:	
E-mail address:	
Phone n°:	
Order Ref.:	

Reasons(s) for the return(s) to complete:

	Product 1	Product 2	Product 3	Product 4
Product Ref.:				
Reason(s) for return:	<ul style="list-style-type: none">🍏 Different from the site🍏 Size does not fit🍏 Defective product🍏 Wrong item received🍏 Damaged package	<ul style="list-style-type: none">🍏 Different from the site🍏 Size does not fit🍏 Defective product🍏 Wrong item received🍏 Damaged package	<ul style="list-style-type: none">🍏 Different from the site🍏 Size does not fit🍏 Defective product🍏 Wrong item received🍏 Damaged package	<ul style="list-style-type: none">🍏 Different from the site🍏 Size does not fit🍏 Defective product🍏 Wrong item received🍏 Damaged package

The return costs are at your expense.

Upon receipt, and after inspection of the returned items, Pollux & Penelope will refund the product(s) returned within a maximum of 10 days depending on the payment method used.

For any inquiries or comments, please contact us at the email address: pollux.penelope@orange.fr